Contact Information

Please refer to the information provided below when you need to contact one of your benefit carriers.

Plan	Plan Provider	Phone Number	Website
BCBSIL Medical/Rx TeleHealth	BCBSIL MDLIVE	1-800-828-3116 1-888-676-4204	www.bcbsil.com www.mdlive.com/bcbsil
Flexible Spending Accounts (FSA)	WEX Health	1-866-451-3399	www.wexinc.com
Dental	MetLife	1-800-942-0854	www.metlife.com/mybenefits
Vision	MetLife	1-833-393-5433	www.metlife.com/mybenefits
Basic Life and AD&D	Lincoln Financial	1-888-969-2495	www.lincolnfinancial.com
Supplemental Life and AD&D	Lincoln Financial	1-888-969-2495	www.lincolnfinancial.com
Short-Term Disability	Lincoln Financial	1-888-969-2495	www.lincolnfinancial.com
Long-Term Disability	Lincoln Financial	1-888-969-2495	www.lincolnfinancial.com
LifeTime Benefit Term	Chubb	1-855-241-9891	Email to csmail@gotoservice.chubb.com
Voluntary Hospital Indemnity*	Lincoln Financial	1-800-423-2765	www.lincoInfinancial.com
Voluntary Accident*	Lincoln Financial	1-800-423-2765	www.lincolnfinancial.com
Voluntary Critical Illness*	Lincoln Financial	1-800-423-2765	www.lincolnfinancial.com
Legal Plan	MetLife	1-800-438-6388	www.legalplans.com
Employee Assitance Program (EAP)	GuidanceResources	1-888-628-4824	www.GuidanceResources.com

*To cancel or change your Hospital Indemnity, Accident and/or Critical Illness policy, please contact EOI Service Company at 844-532-2237.