

Contact Information

Please refer to the information provided below when you need to contact one of your benefit carriers.

Plan	Plan Provider	Phone Number	Website/Email
Medical & Concierge	Health Plans, Inc.	(888) 340-5487	www.hpitpa.com
Telemedicine, Virtual Primary & Mental Health Care	First Stop Health	(888) 691-7867	www.fshealth.com
Dental	Cigna	(800) 244-6224	www.mycigna.com
Vision	Cigna	(800) 244-6224	www.mycigna.com
Family Medical Leave	New York Life	(888) 842-4462	www.myNYLGBS.com
Short Term & Long Term Disability	New York Life	(800) 362-4462	www.myNYLGBS.com
Accident Insurance	New York Life	(888) 842-4462	www.myNYLGBS.com
Critical Illness Insurance	New York Life	(888) 842-4462	www.myNYLGBS.com
Hospital Indemnity Insurance	New York Life	(888) 842-4462	www.myNYLGBS.com
Cancer Care Advocate Plus (CAP)	Chubb	(855) 241-9891	CSMail@gotoservice.chubb.com
Basic Life and Voluntary Life and AD&D	New York Life	Contact HR for questions regarding your coverage	
LifeTime Benefit Term Insurance	Chubb	(855) 241-9891	CSMail@gotoservice.chubb.com
Employee Assistance Program	CuraLinc Healthcare	(888) 881-5462	www.support-linc.com Username: tradebe
FSA & Dependent Care	Wex Health	(833) 225-5939	benefitslogin.wexhealth.com
HSA	HSA Bank	(800) 357-6246	www.hsabank.com
Pet Insurance	PetPartners	(800) 956-2495	mypolicy@petpartners.com

For non-medical benefits, Tradebe offers access to the USI Benefit Resource Center (BRC), which is designed to provide you with a responsive, consistent, hands-on approach to benefit inquiries if you have been unsuccessful in resolving your inquiry with the providers listed above. Benefit Specialists are available to research and solve elevated claims, unresolved eligibility problems, and any other benefit issues with which you might need assistance. The Benefit Specialists are experienced professionals and their primary responsibility is to coordinate with you and the providers.

The Specialists in the Benefit Resource Center are available Monday through Friday 8:00am to 5:00pm Central Standard Time at 855-874-0829 or via e-mail at BRCMidwest@usi.com. If you need assistance outside of regular business hours, please leave a message and a Benefit Specialist will promptly return your call or e-mail message by the end of the following business day.

Important Notices and Disclosures

Tradebe is required to send out Important Notices to our employees every year. These notices and reports are posted for your reference on Tradebe's online benefits library at [Tradebe.MyBenefitsLibrary.com](https://www.Tradebe.MyBenefitsLibrary.com). Should you have any questions regarding these notices, please contact the People and Culture department.

This guide summarizes the key features of the Tradebe Benefit Plans. If any conflict arises between the information stated here and any Plan provisions, the terms of the actual Plan documents or other applicable documents will govern in all cases. Provisions of the plans and eligibility for coverage do not constitute a contract of employment with any individual. Plans described in this guide are subject to change at the discretion of Tradebe.