

Accident Insurance

Explore Your Benefits & Costs

Group Name: Senior Lifestyle DC, LLC
Group Number: 738344

Cleaning the gutters. Yoga class. Soccer practice. Life offers plenty of opportunities for accidental injuries. When an injury happens, Accident Insurance can help. This document includes expanded cost and benefit information for Accident Insurance. As you explore, keep in mind:



Coverage is always
Guaranteed Issue



Simplified claims process
has limited paperwork and
can be submitted/tracked
online.



Benefit payments go directly to
you. Use them how you'd like!

Accident Insurance doesn't replace your medical coverage; instead, it complements it. **The benefit payments don't go out to pay for medical bills or treatments you may need, instead they come in—directly to you—to be used however you'd like.** Choose this supplemental health insurance product to lessen the financial impact of a covered accident.

Accident Insurance is a limited benefit policy. It is not health insurance, and does not satisfy the requirement of minimum essential coverage under the Affordable Care Act.

ReliaStar Life Insurance Company
a member of the Voya® family of companies

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How much does it cost?

You have the option to elect supplemental Accident Insurance to meet your needs.

This table shows your rates for Accident Insurance. The cost provided below includes Accident Insurance premium and a fee for Voya Travel Assistance.

Bi-Weekly Rates			
Employee	Employee and Spouse	Employee and Children	Family
\$6.32	\$9.75	\$14.17	\$17.60






Weekly Rates			
Employee	Employee and Spouse	Employee and Children	Family
\$3.16	\$4.87	\$7.09	\$8.80

Your spouse will be covered for the same Accident benefits as you. "Spouse" may include domestic partners or civil union partners as defined by your employer's plan.

If you have coverage on yourself, your natural children, stepchildren, adopted children or children for whom you are legal guardian can be covered up to age 26. Your children will be covered for the same benefit amounts as you. One premium amount covers all of your eligible children. Your children will be covered for the same Accident benefits as you are and one premium amount covers all of your eligible children. If both you and your spouse are covered under this policy as an employee; then only one, but not both, may cover the same children for Accident Insurance. If the parent who is covering the children stops being insured as an employee, then the other parent may apply for children's coverage.

What's covered?

Accident Insurance provides a benefit payment after a covered accident that results in the specific injuries and treatments listed in this document. You may be required to seek care for your injury within a set amount of time. Some of the specific covered treatments and conditions we pay benefits for include those shown below. For a complete description of your available benefits, exclusions and limitations, see your certificate of insurance and any riders.

 ER treatment	 X-rays	 Physical therapy
 Stitches	 Follow-up doctor treatment(s)	

Sample payment amounts

If one of these events happens to you, and your claim is approved, you'd receive a benefit payment in the amount listed below. Use it however you'd like:

Accident-related treatment	Benefit
Emergency room treatment	\$350
X-ray	\$100
Physical therapy (up to 10 per accident)	\$75
Stitches (for lacerations, up to 2")	\$120
Follow-up doctor treatment	\$150
Hospital admission	\$2,000
Hospital confinement (per day, up to 365 days)	\$350

This is only a small preview of the benefits available to you.

See the full Schedule of Benefits toward the end of this document.



**Take your
coverage with
you**

Portability

If you are in a situation where you will lose eligibility for benefits, such as reduced hours, termination or a life event such as divorce, you may want to continue your insurance coverage. Portability allows you to continue your coverage under the same group policy by paying your premiums directly to the insurance company.

Additional non-insurance service(s)

Access **support** next
time you travel

Voya Travel Assistance

Being in an unfamiliar place can cause stress, especially if something goes wrong. Voya Travel Assistance offers you and your dependents services when traveling 100 miles or more from home, including: medical assistance services, emergency medical transport services, travel assistance services such as pre-trip and cultural information, security services and accessible technology.

Voya Travel Assistance services are provided by International Medical Group, Inc. Indianapolis, IN.

Schedule of Benefits

The following list is a summary of the benefits provided by Accident Insurance. You may be required to seek care for your injury within a set amount of time. Note that there may be some variations by state. For a list of standard exclusions and limitations, go to the end of this document.

- ✓ **Your coverage includes a Sport Accident Benefit.** This means that if your accident occurs while participating in an organized sporting activity (as defined in the certificate of coverage); the benefit amounts

in the accident hospital care, accident care or common injuries sections below will be increased by 25%; to a maximum additional benefit of \$1,000.

Event	Benefit
Accident Hospital Care	
Surgery (open abdominal, thoracic)	\$2,500
Surgery (exploratory or without repair)	\$500
General Anesthesia	\$300
Blood, Plasma, Platelets	\$650
Hospital Admission	\$2,000
Hospital Confinement (per day, up to 365 days)	\$350
Critical Care Unit (CCU) Admission	\$2,000
Critical Care Unit Confinement (per day up to 30 days)	\$600
Rehabilitation Facility Confinement (per day up to 90 days)	\$250
Observation Unit Stay	\$400
Induced Coma (up to 14 days)	\$250
Non-Induced Coma (duration of 14 or more days)	\$20,000
Transportation (per trip up to 3 per accident)	\$850
Lodging (per day up to 30 days)	\$225
Pet Boarding	\$25
Family care (per child/adult up to 45 days)	\$40
Accident Care	
Initial Doctor Visit	\$150
Urgent Care Facility Treatment	\$300
Emergency Room Treatment	\$350
Ground Ambulance	\$600
Air ambulance	\$2,500
Follow-up Doctor Treatment	\$150
Home Health Care	\$100
Chiropractic Treatment (up to 6 per accident)	\$75
Prescription Medicine	\$20
Medical Equipment	\$500
Physical or Occupational Therapy (per treatment up to 10)	\$75
Speech Therapy (per treatment up to 10)	\$75
Mental Health Therapy (per treatment up to 10)	\$75
Prosthetic Device (one)	\$1,500

Event	Benefit
Prosthetic Device (two or more)	\$2,400
Major Diagnostic Exams	\$500
CT (computerized tomography) or CAT scan (computerized axial tomography)	
MRI (magnetic resource imaging)	
EEG (electroencephalogram)	
PET (positron emission tomography) scan	
Ultrasound	
Outpatient Surgery	\$300
Outpatient IV Infusion Therapy	\$50
X-ray	\$100
Lab Services	\$100
Common Injuries	
Burns (2 nd degree, at least 36% of body)	\$1,750
Burns (3 rd degree, at least 2% but less than 4% of the total body surface area)	\$10,000
Burns (3 rd degree, 4% or more of the total body surface area)	\$22,000
Skin Grafts (of burn benefit)	50%
Emergency Dental Work (Crown)	\$480
Emergency Dental Work (Extraction)	\$200
Eye Injury (removal of foreign object)	\$300
Eye Injury (surgery)	\$600
Torn Hip, Knee or Shoulder Cartilage (surgery with no repair or if cartilage is shaved)	\$500
Torn Hip, Knee or Shoulder Cartilage (surgical repair)	\$1,000
Laceration ¹ (treated - no sutures)	\$60
Laceration ¹ (sutures up to 2")	\$120
Laceration ¹ (sutures 2" to 6")	\$480
Laceration ¹ (sutures over 6")	\$960
Puncture Wound ¹	\$75
Ruptured Disk (surgical repair)	\$1,500
Tendon, Ligament, Rotator Cuff (exploratory arthroscopic surgery with no repair)	\$720
Tendon, Ligament, Rotator Cuff (1, surgical repair)	\$1,520
Tendon, Ligament, Rotator Cuff (2 or more, surgical repair)	\$1,520
Concussion	\$750
Traumatic Brain Injury	\$2,500
Paralysis (monoplegia)	\$15,500
Paralysis (hemiplegia)	\$20,000

Event	Benefit
Paralysis (paraplegia)	\$20,000
Paralysis (quadriplegia)	\$30,000
Dislocations	
Complete ² /Complete Requiring Surgical Repair ³	Level 5
Hip Joint	\$5,000/\$10,000
Knee	\$3,000/\$6,000
Ankle or foot bone(s) (other than toes)	\$1,800/\$3,600
Shoulder	\$2,200/\$4,400
Elbow	\$1,500/\$3,000
Wrist	\$1,500/\$3,000
Finger/toe	\$350/\$700
Hand bone(s) (other than fingers)	\$1,500/\$3,000
Lower jaw	\$1,500/\$3,000
Collarbone	\$1,500/\$3,000
Incomplete dislocations: % of the complete amount	25%
Fractures	
Non-Surgical Repair Fracture ⁴ /Fracture Requiring Surgical Repair ⁵	Level 5
Hip	\$6,000/\$12,000
Leg	\$2,800/\$5,600
Ankle	\$2,500/\$5,000
Heel	\$2,500/\$5,000
Kneecap	\$2,500/\$5,000
Foot (excluding toes, heel)	\$2,500/\$5,000
Upper arm	\$2,750/\$5,500
Forearm, hand, wrist (except fingers)	\$2,500/\$5,000
Finger, Toe	\$400/\$800
Vertebral body	\$4,200/\$8,400
Vertebral processes	\$2,000/\$4,000
Pelvis (except coccyx)	\$4,000/\$8,000
Coccyx	\$500/\$1,000
Bones of the face (except nose)	\$1,400/\$2,800
Nose	\$750/\$1,500
Upper jaw	\$1,750/\$3,500
Lower jaw	\$2,000/\$4,000
Collarbone	\$2,000/\$4,000
Rib	\$600/\$1,200

Event	Benefit
Skull – Simple (except bones of the face)	\$1,750/\$3,500
Skull – Depressed (except bones of face)	\$5,000/\$10,000
Sternum	\$500/\$1,000
Shoulder blade	\$2,500/\$5,000
Chip Fractures: % of the Non-Surgical Repair	25%

¹Laceration benefits are a total of all lacerations per accident. Payable once per covered accident. If your injury qualifies as both a laceration and puncture wound, only one benefit in the higher amount will be payable.

²Complete separated joint that does not require a surgical repair. If you receive more than one dislocation in the same covered accident, a benefit is payable for all dislocations. However, the benefit amount will be no more than two times the benefit amount for the joint involved which pays the highest benefit amount. Other limitations and maximums may apply.

³Completely separated joint that requires surgical repair. If you receive more than one dislocation in the same covered accident, a benefit is payable for all dislocations. However, the benefit amount will be no more than two times the benefit amount for the joint involved which pays the highest benefit amount. Other limitations and maximums may apply.

⁴Fracture that does not require a surgical repair. If you receive more than one fracture in a covered accident, a benefit is payable for all fractures. However, the benefit will be no more than two times the benefit amount listed for the bone which pays the highest benefit amount.

⁵Fracture that does require surgical repair. If the doctor diagnoses the fracture as a chip fracture, the benefit will be reduced to a percentage of what would have been paid for a Non-Surgical Repair Fracture of the same bone. If you receive more than one fracture in a covered accident, a benefit is payable for all fractures. However, the benefit will be no more than two times the benefit amount listed for the bone which pays the highest benefit amount.

Accidental Death & Dismemberment (AD&D)

Your coverage also includes Accidental Death & Dismemberment benefits. We will pay an AD&D benefit if a covered person meets the conditions described in the Rider as the result of injuries received in a covered accident. If injuries received in a covered accident cause a covered person's death, a benefit is payable to the named accidental death beneficiary. If there is no beneficiary named, benefits will be paid according to the Benefit Payments provision in the Certificate. Note: No Accidental death benefit is payable if the Covered Person is eligible for the common carrier benefit. See the chart below for more details. A "common carrier" is commercial transportation that operates on a regular schedule, between predetermined points or cities (such as a bus or airline route).

	Benefit
Accidental Death Benefits	
Common Carrier	
Employee	\$200,000
Spouse	\$100,000
Child	\$50,000
Accidental Death	
Employee	\$100,000
Spouse	\$50,000
Child	\$20,000
Accidental Dismemberment Benefits	
Loss of both hand or both feet or sight in both eyes	\$40,000
Loss of one hand or one foot AND sight of one eye	\$30,000
Loss of one hand AND one foot	\$30,000
Loss of one hand OR one foot	\$15,000
Loss of two or more fingers or toes	\$2,500
Loss of one finger or toe	\$1,500

Exclusions and limitations

Standard exclusions for the Certificate, Spouse Accident Insurance, and Children's Accident Insurance and AD&D are listed below. (These may vary by state.) For a complete description of your available benefits, exclusions and limitations, see your certificate of insurance and any riders.

Benefits are not payable for any loss caused in whole or directly by any of the following*:

- Participation or attempt to participate in a felony or illegal activity.
- An accident while the covered person is operating a motorized vehicle while intoxicated. Intoxication means the covered person's blood alcohol content meets or exceeds the legal presumption of intoxication under the laws of the state where the accident occurred.
- Suicide, attempted suicide or any intentionally self-inflicted injury, while sane or insane.
- War or any act of war, whether declared or undeclared, other than acts of terrorism.
- Loss sustained while on active duty as a member of the armed forces of any nation. We will refund, upon written notice of such service, any premium which has been accepted for any period not covered as a result of this exclusion.
- Alcoholism, drug abuse, or misuse of alcohol or taking of drugs, other than under the direction of a doctor.
- Riding in or driving any motor-driven vehicle in a race, stunt show or speed test.
- Operating, or training to operate, or service as a crew member of, or jumping, parachuting or falling from, any aircraft or hot air balloon, including those which are not motor-driven. Flying as a fare-paying passenger is not excluded. Performing these acts as part of your employment with the employer is not excluded.
- Engaging in hang-gliding, bungee jumping, parachuting, sail gliding, parasailing, parakiting, kite surfing or any similar activities.
- Practicing for, or participating in, any semi-professional or professional competitive athletic contests for which any type of compensation or remuneration is received.
- Any sickness or declining process caused by a sickness.

What are pre-existing conditions and are they covered*?

A pre-existing condition means a sickness which, within a designated period prior to the Sickness Hospital Confinement coverage effective date or any increase in coverage for each covered person, resulted in the covered person receiving medical treatment, consultation, care or services (including diagnostic measures). **There are no pre-existing condition limitations on this coverage.** For a complete description of your available benefits, exclusions and limitations, see your certificate of insurance and any riders.

*Definition and limitations/exclusions may vary by state.



Questions?

Enrollment instructions will be provided by your employer. If you have additional questions before you enroll, please call:

- Voya Employee Benefits Customer Service at (877) 236-7564
- or go to <https://presents.voya.com/EBRC/seniorlifestylecorporation>

This is a summary of benefits only. A complete description of benefits, limitations, exclusions and termination of coverage will be provided in the certificate of insurance and riders. All coverage is subject to the terms and conditions of the group policy. If there is any discrepancy between this document and the group policy documents, the policy documents will govern. To keep coverage in force, premiums are payable up to the date of coverage termination. Accident Insurance is underwritten by ReliaStar Life Insurance Company (Minneapolis, MN), a member of the Voya® family of companies. Policy Form #RL-ACC3-POL-16; Certificate Form #RL-ACC3-CERT-16; and Rider Forms: Spouse Accident Rider Form #RL-ACC3-SPR-16, Children's Accident Rider Form #RL-ACC3-CHR-16, Wellness Benefit Rider Form #RL-ACC3-WELL-16, Accidental Death & Dismemberment (AD&D) Rider Form #RL-ACC3-ADR-16, Catastrophic Accident Rider Form #RL-ACC3-CAR-16, Off Job Accident Disability Income Rider form

#RL-ACC3-DIR-16, Sickness Hospital Confinement Rider Form #RL-ACC3-HCR-16, Waiver of Premium Rider form #RL-ACC3-WOP-16, Continuation of Insurance Rider form #RL-ACC3-CNT-16. Form numbers, provisions and availability may vary by state and employer's plan.

ACC2 Only

Date Prepared: 06/11/2024

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Are you ready to file a claim?

Submitting a claim is as easy as 1, 2, 3



Group Policy Name:

Senior Lifestyle DC, LLC

Group Policy Number:

738344

For certificate or policy holders of:

Accident Insurance
Critical Illness Insurance
Hospital Confinement
Indemnity Insurance Wellness
Benefit

Voya Employee Benefits offers an easy, formless claims submission process for your Supplemental Health coverages. If you are enrolled in these coverages, you can complete and submit your entire claim online without having to print any forms.

Submit claim

1. Visit the Voya Online Claims Center at voya.com/claims. Click on “Get Started” under “Start a Claim”. **You will need to enter your group name and policy number.**
2. After answering a few questions, you will be asked to upload supporting documentation for your claim.
3. Electronically sign and submit your claim. You will immediately receive an email with a **confirmation number** letting you know the claim submission was successful.

Claim confirmed

Once the claim is set up, you will receive a second email with a **claim number**.

Check status

By entering your **claim number**, you can then check the status of your claim with accessible, real-time monitoring by visiting the Online Claims Center at voya.com/claims.

The online claims submission process usually takes about 15 minutes. If your claim is approved, you should receive your paid benefit within 10 business days of the approval.

Visit the Online Claims Center to file your claim today

This communication does not confirm eligibility for a benefit. Filing a claim may require any necessary medical records or proof of claim as determined during the review process. A complete description of benefits, limitations, exclusions and termination of coverage will be provided in the certificate of insurance and riders. Insurance is issued and underwritten by ReliaStar Life Insurance Company (Minneapolis, MN), a member of the Voya® family of companies. Voya Employee Benefits is a division of ReliaStar Life Insurance Company. Form numbers, provisions and availability may vary by state and employer's plan.

Senior Lifestyle DC, LLC # 738344, Account # 0001, Date Prepared 06/06/2024

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