



Carrier Information

Medical HMO

Carrier	Blue Cross Blue Shield
Website	www.bcbsil.com
Phone Number	800-892-2803 / 800-526-2847 TTY
Network	Blue Advantage HMO & HMO IL

Medical PPO & HSA

Carrier	Blue Cross Blue Shield
Website	www.bcbsil.com
Phone Number	800-892-2268
Network	Select PPO & PPO+

Legal Plan

Carrier	ARAG
Website	www.araglegalcenter.com
Email	service@araggroup.com
Phone Number	800-247-4184

Dental

Carrier	Blue Cross Blue Shield
Website	www.bsbsil.com
Phone Number	800-367-6401
Network	BlueCare Dental

Auto & Home Insurance

Carrier	Farmers Insurance / MetLife
Website	www.metLife.com/mybenefits
Phone Number	800-438-6381 or 800-438-6388

Employee Assistance Program

Carrier	ComPsych
Website	Guidanceresources.com
Phone Number	802-272-7255 / 800-697-0353 TTY
Web ID	Thresholds

General Benefits / Enrollment Questions

Contact	Thresholds Benefits Team
Email Address	Benefits@thresholds.org
Phone Number	773-572-5252
Fax Number	773-537-3445

Vision

Carrier	Blue Cross Blue Shield
Website	Www.member.eyemedvisioncare.com/bcbsilvis
Phone Number	855-362-5539
Network	Insight

Basic Life/AD&D, Supplemental Life and Short & Long-term Disability Insurance

Carrier	Blue Cross Blue Shield
Website	www.bcbsil.com
Phone Number	800-367-6401

Thresholds Retirement Plan 403 (b)

Carrier	Fidelity Investments
Website	www.403b.com / www.fidelity.com/atwork
Phone Number	800-343-0860

Credit Union

Carrier	United Credit Union
Website	www.unitedcreditunion.com
Phone Number	773-843-8900

HSA, Flexible Spending Account, Health Care / Dependent Care, Commuter & COBRA

Carrier	WEX Health, Inc
Website	www.wexinc.com/solutions/benefits
Email	customerservice@wexhealth.com
Phone Number	866-451-3399

Voluntary Benefits

Carrier	Aetna
Website	www.aetna.com
Phone Number	800-607-3366