



# Customer Service for Employees



**800-367-6401**

Customer Service, Membership Processing, Billing and Claims



**[AncillaryQuestionsIL@bcbsil.com](mailto:AncillaryQuestionsIL@bcbsil.com)**

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**Website:**

**[bcbsil.com/ancillary/employees](http://bcbsil.com/ancillary/employees)**

**Vision Member Website:**

**[eyemedvisioncare.com/bcbsilvis](http://eyemedvisioncare.com/bcbsilvis)**

**Online Disability Claims for Members:**

**[ancillary.bcbsil.com](http://ancillary.bcbsil.com)**



## Mailing Address

Member eligibility,  
changes to bill and other  
correspondence inquiries:

Blue Cross and Blue Shield  
of Illinois  
701 E. 22nd Street, Suite 300  
Lombard, IL 60148

## Payments:

Blue Cross and Blue Shield  
of Illinois  
36788 Eagle Way  
Chicago, IL 60678-1367

## Forms

[bcbsil.com/ancillary/employees/forms](http://bcbsil.com/ancillary/employees/forms)

## Evidence of Insurability

Fax: 855-691-7157  
[bcbsil.com/ancillary/employees/forms](http://bcbsil.com/ancillary/employees/forms)