

# Funeral Planning, Will Prep, and Concierge Services

Practical help at a difficult time

**Life has one certain outcome... and while no one can predict it, **Voya Employee Benefits** can help your clients and their employees prepare for it.**

Voya Employee Benefits offers employees an opportunity to discuss and obtain information from independent professionals regarding the planning of a funeral for themselves and eligible family members. This service is available when you have our group life insurance and is provided by Everest Funeral Concierge, an independent consumer advocate, which helps consumers prepare for and deal with the aspects of a funeral.

## Plan levels

Employers can choose one of the following:

- Level 1: Employee, spouse and children
- Level 2: Employee, spouse, children, and parents of employee and spouse

## Program features

Employees will receive the following benefits when the funeral planning and concierge service is added to the group life insurance:

### 24 X 7 advisor planning assistance from highly-trained advisors

- Assistance to discuss funeral planning issues
- Help creating a personal funeral plan

### PriceFinder research reports

- Detailed, local funeral home price comparisons
- Available on demand via Everest's website

### Negotiation assistance

- Pricing information presented to employees in an easy-to-read format
- Negotiate funeral service pricing with local funeral homes

Help family compare prices of funeral planning services

### Online funeral planning tools

- Tools include:
  - Personal profile
  - "10 key decisions" planner
  - "My Wishes" planning guide
  - Reference guide
- Plans accessed via an online profile

- Information stored and maintained in a secure data warehouse

### Family assistance and plan implementation

- At-need family support includes assistance throughout the funeral process
- Communicate personal funeral plan to funeral home, removing family from sales-focused environment
- Provide 24-hour assistance throughout the funeral process

### Expedited life insurance claim processing is available

- Eligible beneficiaries may have access to a portion of their life insurance funds in as little as two business days following receipt of the claim form

### Online Will Prep

- Online tool allows users to create customized legal documents such as a Will, Health Care Directive, Power of Attorney, and more
- Users are asked a series of easy-to-answer questions with helpful explanations and examples
- Based on responses, a customized legal document unique to the individual's situation is created



For more information, please contact your local **Voya Employee Benefits** sales representative. **Visit [Voya.com](http://Voya.com) to learn more.**



Funeral Planning, Will Prep and Concierge Services provided by Everest Funeral Package, LLC, Houston, TX.

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